Billings Clinic is committed to improving the health of individuals and communities located in our region. We seek to provide quality care to individuals, regardless of their ability to pay, and we offer a Financial Assistance Program to help qualifying residents of our service area, with limited financial resources, in paying for their medical care.

You may be eligible for financial assistance.

If you can't afford your medical bills, including a balance on your bill after your insurance, we can give you an application form to apply for our financial assistance program. We can help you with the application, and your personal information will be kept confidential.

Billings Clinic's Financial Assistance Policy has clear guidelines to determine who qualifies for free or reduced charge services for medicallynecessary medical care. The amount of financial assistance is different for each person or family, depending on your financial circumstances.

Billings Clinic
Patient Financial Services
(406) 238-2601 or
1-800-332-7156, ext. 2601
billingsclinic.com/finassist

tem #03270915

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Do you need help paying your medical bills?



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Free and Discounted Care Guidelines

You may qualify for financial assistance if your income is within the guidelines below:

2023 Financial Assistance Income Guidelines			
		100% Discount	55-95% Discount
		Household Income (less than)	Household Income (less than)
Persons in Household	1	\$29,160	\$58,320
	2	\$39,440	\$78,880
	3	\$49,720	\$99,440
	4	\$60,000	\$120,000
	5	\$70,280	\$140,560
	6	\$80,560	\$161,120

Billings Clinic offers full financial assistance for qualified patients with a household income at 0-200% of the Federal Guidelines (income levels above) and a sliding fee discount of 55-95% for a household income at 201-400% of Federal Guidelines.

First, we can determine if you qualify for Medicaid or other insurance programs, such as Medicare, Veterans Administration, Disability, Crime Victims, Healthy Montana Kids (HMK) or a Children's Health Insurance Plan.

Are you currently receiving benefits for any of the public assistance programs listed below?

- Supplemental Nutrition Assistance Program (SNAP), also called Food Stamps
- Women, Infants and Children programs (WIC)
- Subsidized/low income housing assistance
- Low Income Energy Assistance Program (LIEAP)
- Big Sky Rx Prescription Assistance Program
- Homeless, or receiving care from a homeless clinic

You may automatically qualify for financial assistance. You will still need to fill out part of the form and provide proof of current eligibility.

If not, please complete the full Financial Assistance Application to request financial assistance.

Limitations on fees and charges:

Those eligible for assistance will be granted a discount on Billings Clinic bills for medically necessary care or emergency care, and the fees will not exceed the amount generally billed by Medicare.

Some services are not defined as "medically necessary" and are not eligible for financial assistance. Refer to our website or contact a counselor for exclusions.

Medication Assistance Program:

You may also qualify for the Medication Assistance Program (MAP) for your prescription needs.

To make an appointment with a MAP advocate, please call 238-2501 or 1-800-332-7156.

How to obtain information and apply for assistance:

To get a free copy of the full financial assistance policy and a financial assistance application:

Phone: Call Patient Financial Representatives at (406) 238-2601 or toll-free 1-800-332-7156, ext. 2601, to request that the application be mailed to you or to make an appointment for assistance.

Website: billingsclinic.com/finassist

Offices: Open from 8 am to 5 pm, Monday through Friday, at Billings Clinic Downtown or Hospital locations described below.

Billings Clinic Downtown • 801 N. 29th St.
Enter Billings Clinic through the SameDay Care entrance at the corner of 8th Avenue North and North 28th Street. When you pass through the first set of entrance doors, turn right and enter through the door on the right.

Billings Clinic Hospital • 2800 Tenth Ave. N.
The Hospital Patient Financial Services office is located in the Hospital Atrium. Please enter from the North or South Atrium entrances and check in at the admitting desk across from the Gift Shop for assistance.

Translations Available: This Plain Language Summary of Financial Assistance is also available in other languages by contacting Patient Financial Services.

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