

Medication Refill Protocol

All our providers participate in electronic prescribing directly to local and mail order pharmacies. The goal is to process prescription refill requests within **48 hours**. Please keep the following in mind when requesting a refill.

- Prescription refills require close monitoring by the provider to ensure continuation of appropriate dose, frequency, and term of that medication.
- The provider will prescribe the appropriate number of prescription refills to last until the next scheduled appointment.
- To avoid running out of medicine, it is the patient's responsibility to schedule the next appointment well in advance allowing adequate time to receive the needed prescription refill.
- Some medications are not refillable by telephone and an in-person evaluation is required. Others will only be given with a limited quantity and/or no additional refills. Please call the office to schedule re-evaluation if necessary.